**CITATION METRICS SERVICE CHARTER**

<table>
<thead>
<tr>
<th></th>
<th>STANDARD</th>
<th>PREMIUM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available to academic staff and Higher Degree by Research students</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Researchers targeted by the Research Portfolio or by faculty research staff as high priority (e.g. SOAR fellows)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Application for ARC or NHMRC competitive grant</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Application to other grants schemes, fellowships and prizes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Application for academic promotions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Advice on which citations metrics are useful</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Advice on the tools available to collect citations metrics data</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Advice on merging multiple author IDs in citation metrics databases</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Data clean up: Merge multiple author IDs</td>
<td>-</td>
<td>✓</td>
</tr>
<tr>
<td>Compile standard metrics to track individual research performance*</td>
<td>-</td>
<td>✓</td>
</tr>
<tr>
<td>Compile customised citation metrics benchmarking report comparing an individual to a group</td>
<td>-</td>
<td>By negotiation</td>
</tr>
</tbody>
</table>

The Library’s citation metrics service requires close collaboration between you and your librarian. We will ensure that you can confidently use and cite appropriate metrics to support evidence of academic impact of your publications and engagement. To get the best out of this service, we recommend you meet with an Academic Liaison Librarian.

Most requests are completed within 2 weeks. We may defer requests based on our internal capacity.

Requests to compile customised citation metrics for a group of researchers, for example research team, requires appropriate resourcing.

Contact an Academic Liaison Librarian to request a report.

**Limitations:**
We do not assist with strategic writing nor writing of impact statements.
DATA PROVIDED IN CITATION METRICS REPORT
Metrics sourced from Scopus, SciVal, Web of Science, InCites & Google Scholar

**Author Metrics**

- Research output for entire career
- Research output for last five years
- Citation count for entire career
- Citation count for last five years
- Average Citations per publication
- H-Index
- Field-weighted citation impact
  - For individual articles
  - For selected FoR codes
- Publications in top 10% most-cited journals
- International collaboration (%)

**Benchmarking**

- Benchmarking for last five years
  - With other publications in selected FoR codes in Australia
  - With other publications in selected FoR codes worldwide

**Metrics for 10 most cited publications**

- Citation count
- Article impact metrics, e.g. Field-weighted citation impact
- Citation benchmarking percentile

**Journal Metrics**

- Journal Impact factor
- Journal Citation Reports rank
- Scimago Journal Rank
- CiteScore rank

**Article Metrics**

- Field weighted citation impact
- Citation benchmarking percentile

**ENGAGEMENT AND IMPACT**
The Library also offers services in support of societal impact.

**COMMITMENT TO RESPONSIBLE USE OF METRICS**
The University Library supports responsible use of metrics. For more information see sfdora.org