### CITATION METRICS SERVICE CHARTER

<table>
<thead>
<tr>
<th><strong>STANDARD</strong></th>
<th><strong>ACADEMIC</strong></th>
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<tr>
<td>Available to Higher Degree by Research students</td>
<td>Available to Academic staff and Postdoctoral researchers</td>
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**Advice on which citations metrics are useful**

**Advice on the tools available to collect citations metrics data**

**Data clean up: Merge multiple author IDs, consult on tidying your researcher profiles**

**Data to support an impact statement**

**Compile a citation metrics report to track research performance**

**Compile a customised citation metrics report for example, benchmarking, books and book chapters**

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The Library’s citation metrics service requires close collaboration between you and your librarian. We can help you to confidently use and cite appropriate metrics to support evidence of academic impact of your publications and engagement. To get the best out of this service, we recommend you meet with your librarian.

Most requests are completed within 2 weeks. We may defer requests based on our internal capacity.

Contact your [Academic Liaison Librarian](mailto:) to request a report.

**Out of scope:**
- Narratives for ROPE statement
- Strategic writing
**DATA PROVIDED IN CITATION METRICS REPORT**

All metrics sourced from Scopus, SciVal, Web of Science, InCites & Google Scholar

### Author Metrics

- Research output for entire career
- Research output for last five years
- Citation count for entire career
- Citation count for last five years
- Average Citations per publication
- H-Index
- Field-weighted citation impact
  - For individual articles
  - For selected FoR codes
- Publications in top 10% most-cited journals
- International collaboration (%)

### Benchmarking

- Benchmarking for last five years
  - With other publications in selected FoR codes in Australia
  - With other publications in selected FoR codes World-wide

### Metrics for 10 most cited publications

- Citation count
- Article impact metrics, e.g. Field-weighted citation impact
- Citation benchmarking percentile

### Journal Metrics

- Journal Impact factor
- Journal Citation Reports rank
- Scimago journal rank
- Citescore rank

### Article Metrics

- Field weighted citation impact
- Citation benchmarking percentile

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**ENGAGEMENT AND IMPACT**

The Library also offers metrics support for societal impact and Engagement and Impact (ERA).

**NON-TRADITIONAL RESEARCH OUTPUTS**

A reporting service is also available for researchers with Non-Traditional Research Outputs (NTROs).

**COMMITMENT TO RESPONSIBLE USE OF METRICS**

The University Library supports responsible use of metrics. For more information see [sfdora.org](http://sfdora.org)