

CITATION METRICS SERVICE CHARTER	STANDARD	ACADEMIC
	Available to Higher Degree by Research students	Available to Academic staff and Postdoctoral researchers
Advice on which citations metrics are useful		
Advice on the tools available to collect citations metrics data		
Data clean up: Merge multiple author IDs, consult on tidying your researcher profiles		
Data to support an impact statement		
Compile a citation metrics report to track research performance*		
Compile a customised citation metrics report for example, benchmarking, books and book chapters		By negotiation

The Library's citation metrics service requires close collaboration between you and your librarian. We can help you to confidently use and cite appropriate metrics to support evidence of academic impact of your publications and engagement. To get the best out of this service, we recommend you meet with your librarian.

Most requests are completed within 2 weeks. We may defer requests based on our internal capacity.

Contact your [Academic Liaison Librarian](#) to request a report.

Out of scope:

- Narratives for ROPE statement
- Strategic writing

* DATA PROVIDED IN CITATION METRICS REPORT
All metrics sourced from Scopus, SciVal, Web of Science, InCites & Google Scholar
Author Metrics
<ul style="list-style-type: none"> ▪ Research output for entire career ▪ Research output for last five years ▪ Citation count for entire career ▪ Citation count for last five years ▪ Average Citations per publication ▪ H-Index ▪ Field-weighted citation impact <ul style="list-style-type: none"> – For individual articles – For selected FoR codes ▪ Publications in top 10% most-cited journals ▪ International collaboration (%)
Benchmarking
<ul style="list-style-type: none"> ▪ Benchmarking for last five years <ul style="list-style-type: none"> – With other publications in selected FoR codes in Australia – With other publications in selected FoR codes World-wide
Metrics for 10 most cited publications
<ul style="list-style-type: none"> ▪ Citation count ▪ Article impact metrics, e.g. Field-weighted citation impact ▪ Citation benchmarking percentile
Journal Metrics
<ul style="list-style-type: none"> ▪ Journal Impact factor ▪ Journal Citation Reports rank ▪ Scimago journal rank ▪ Citescore rank
Article Metrics
<ul style="list-style-type: none"> ▪ Field weighted citation impact ▪ Citation benchmarking percentile

ENGAGEMENT AND IMPACT

The Library also offers metrics support for societal impact and Engagement and Impact (ERA).

NON-TRADITIONAL RESEARCH OUTPUTS

A reporting service is also available for researchers with Non-Traditional Research Outputs (NTROs).

COMMITMENT TO RESPONSIBLE USE OF METRICS

The University Library supports responsible use of metrics. For more information see sfedora.org