SOCIETAL IMPACT
SERVICE CHARTER

Available to academic staff and Higher Degree by Research students

Advice on where to find evidence of research engagement and impact on the economy, society, culture, health, and the environment*

Advice on which discipline-relevant sources* of societal impact are useful for which purpose

Advice on how to search tools to find societal impact data

The Library provides an advisory service to support the gathering of societal impact evidence. We will be providing you with a meeting with an Academic Liaison Librarian expert to advise on the best tools and sources. For finding evidence of academic impact (also called, “knowledge impact” by the NHMRC), see citation metrics services. You can request both citation metrics and societal impact advice at the same time if both are relevant to your research.

Useful resources:
- Societal Impact Tools
- Strategic Publishing Toolkit
- Citation metrics service charter
- NHMRC Impact Table
- NTRO Guidelines

The Library may compile information to support impact statements for researchers targeted by the Research Portfolio or by faculty research staff as high priority (e.g. Equity Prize). This will be subject to appropriate resourcing.

Limitations:
- We do not assist with strategic writing nor writing of impact statements
- We do not typically produce compiled information of societal impact for groups

Contact an Academic Liaison Librarian to request societal impact advice.
### *Examples of data that can be found in societal impact & engagement sources*

#### Social Impact
- Highlights of social media engagement from Altmetric Explorer
- Impact on clinical guidelines and clinical trials
- Media mentions
- Mentions in government sources, such as Hansard, working papers, and reports
- Mentions in legal judgments from Australia and overseas

#### Economic Impact
- Mentions of research in global economic policy sources, such as OECD, IMF
- Scholarly works cited by patents
- Media mentions

#### Cultural Impact
- Book related data including sales, downloads, and library holdings
- Book reviews
- Media mentions
- Mentions in policy documents, working papers and reports
- Performance and event reviews

#### Environmental Impact
- Media mentions
- Mentions of research in environmental policy or guidelines
- Mentions in government sources and material used in the development of legislation